PRIVACY POLICY

This website privacy policy describes how E P Industries Ltd protects and makes use of the information you give the company when you use this website (www.epindustries.co.uk).

If you are asked to provide information when using this website, it will only be used in the ways described in this privacy policy.

This policy may be updated from time to time. The latest version is published is: EPI/POL/025 Version 1 13/05/2019

If you have any questions about this policy, please email info@epindustries.co.uk or write to us at:

E P Industries Ltd
FAO. Office Manager
Unit 1, Pye Bridge Industrial Estate
Main Road
Alfreton
Derbyshire
DE55 4NX

We gather and use relevant information about individuals in order to provide an efficient and effective product & Services response and function.

Like most companies, we collect information to enable us to understand our customers' requirements, and only request the relevant information required when offering our services.

What information we Collect:

We may collect the following information:

- Name and job title
- Contact information including email address
- Company Details
- Other information relevant to on-line enquiries. i.e. nature of enquiry
- Respond to any feedback you send us, if you've asked us to

How we use this information

Collecting this information helps us understand what visitors are looking for from our company, enabling us to deliver improved products and services. Specifically, we may use information:

- To improve the products and services we provide based on the feedback you provide
- To contact you in response to a specific enquiry/request
- To ensure we have relevant delivery details
- To send you promotional emails about products services – (you may unsubscribe to e-mails at any time.)
- To send you promotional mailings or call you about products, services, offers and other things we think might be relevant to you
- Details we collect will only be shared with relevant departments within E P Industries Ltd including Transport & shipping Companies where external deliveries are required to service your requirements.

We will never:

- Sell or share your information to third parties, agencies or public bodies.
- Share your information with third parties for marketing purposes
- We will share your information if we are required to do so by law – for example, by court order, or to prevent fraud or other crime.

Where your information is processed and stored

- We retain your information within electronic files on a managed server to make sure that your information is as safe as possible at all stages, both while it's processed and when it's stored.
- We are committed to doing all that we can to keep your details secure.
- We will only retain your information for as long as necessary to fulfil the purpose of any accounting or reporting requirements.

COOKIE POLICY

Like most companies we use cookies on our website (the “Service”). By using the Service, you consent to the use of cookies.

What are Cookies

Cookies are small pieces of text sent by your web browser by a website you visit. A cookie file is stored in your web browser and allows the Service or a third-party to recognize you and make your next visit easier and the Service more useful to you.

Cookies can be "persistent" or "session" cookies.

How we use cookies

When you use and access the Service, we may place a number of cookies files in your web browser.

We use cookies for the following purposes: to enable certain functions of the Service, to provide analytics, to store your preferences, to enable advertisements delivery, including behavioural advertising.

We use both session and persistent cookies on the Service and we use different types of cookies to run the Service:

- Essential cookies. We may use essential cookies to authenticate users and prevent fraudulent use of user accounts.

Third-party cookies

In addition to our own cookies, we may also use various third-parties cookies to report usage statistics of the Service, deliver advertisements on and through the Service, and so on.

What are your choices regarding cookies

If you'd like to delete cookies or instruct your web browser to delete or refuse cookies, please visit the help pages of your web browser.

Please note, however, that if you delete cookies or refuse to accept them, you might not be able to use all of the features we offer, you may not be able to store your preferences, and some of our pages might not display properly.

Where can you find more information about cookies?

You can learn more about cookies and the following third-party websites:

- AllAboutCookies: http://www.allaboutcookies.org/
- Network Advertising Initiative: http://www.networkadvertising.org/